

BUILDING FRAUD



Building fraud is **increasing**

Rogue traders target all types of building projects, from minor home repairs to large scale extensions and renovations

Losses range from
£1,000's 
to **£10,000's**

FINDING A REPUTABLE BUILDER



Patience

Good builders are in demand, so be prepared to wait



Recommendations

Ask people you know and trust for recommendations



Quotes

Get at least three detailed quotes



Question

Check reviews and references



Research

Find out as much as you can about the builder



Withhold

Never pay upfront and never by cash



Contract

Get everything in writing before you start



File

Keep copies of all correspondence

DEALING WITH A ROGUE BUILDER



Red flags

Don't ignore the warning signs that things aren't going well



Communicate

If you're unhappy with the work, speak to your builder to try and resolve matters

For more information, including how to report a rogue builder, visit
www.tssw.org.uk/consumers/building-fraud